

COMMONWEALTH OF KENTUCKY
BEFORE THE PUBLIC SERVICE COMMISSION

In the Matter of:

THE APPLICATION OF AMERICAN TELECOMMUNI-)
CATIONS ENTERPRISE, INC. FOR A)
CERTIFICATE OF PUBLIC CONVENIENCE AND)
NECESSITY TO OPERATE AS A RESELLER OF)
TELECOMMUNICATIONS SERVICE)

CASE NO. 93-424

O R D E R

IT IS ORDERED that American Telecommunications Enterprise, Inc. ("American Telecommunications") shall file the original and ten copies of the following information with the Commission. The information requested shall be placed in a bound volume with each item tabbed.

The information requested herein is due no later than 30 days from the date of this Order. If the information cannot be provided by this date, American Telecommunications shall submit a motion for an extension of time stating the reason a delay is necessary and include a date by which the information can be furnished. Such motion will be considered by the Commission.

1. Has American Telecommunications or any affiliate ever provided, or collected money for the provision of, intrastate telecommunications services in the Commonwealth of Kentucky.

2. If American Telecommunications intends to resell tariffed services of facilities-based carriers, identify these tariffed services and specify whether these services will be obtained from intrastate or interstate tariffs.

3. If American Telecommunications intends to resell services that are not available under an approved tariff, provide copies of the contracts which govern the terms of the agreement between American Telecommunications and its facilities-based carriers.

4. Provide a copy of all current contracts with any business, institution, or corporation for the provision of operator-assisted services.

5. Identify any provider of operator-assisted services with whom American Telecommunications intends to contract.

6. Provide estimates of sales revenues for each of American Telecommunications' first 2 years of Kentucky operations. Explain how American Telecommunications arrived at these estimates. If estimates are based upon a market study, provide a copy of this study.

7. State if American Telecommunications is aware of and willing to comply with all the provisions of the Orders in Administrative Case No. 330,¹ a summary of which is attached hereto and incorporated herein as Appendix A.

8. State if American Telecommunications is aware of and willing to comply with all the provisions of the Orders in Administrative Case No. 337.²

¹ Administrative Case No. 330, Policy and Procedures in the Provision of Operator-Assisted Telecommunications Services, Orders dated March 27 and May 3, 1991.

² Administrative Case No. 337, The Investigation and Review of Custom-Owned Coin-Operated Telephone Regulation, Orders dated October 7, November 8 and December 20, 1991.

9. Does American Telecommunications own any payphones? If American Telecommunications plans on being a COCOT vendor, it must file a tariff with the Commission.

10. For the following items, refer to American Telecommunications' proposed tariff filed November 12, 1993 and provide revised tariff sheets where necessary:

a. Does American Telecommunications intend to provide directory assistance? If so, identify the charge in your proposed tariff.

b. Is American Telecommunications requesting intraLATA operating authority?

c. Refer to Original Sheets 9-11. Measured usage rates should not exceed AT&T rates for interLATA operator-assisted calls.

d. Clarify the conflicting statements made about location specific surcharges on Original Sheet 23, Section 5.1 and Original Sheet 25, Section 5.6.

e. Refer to Original Sheet No. 22, Heading 4.8.2. Pursuant to 807 KAR 5:061, Section 22, Answering Time, to meet the service objective the average speed of answering time of operator-assisted calls shall not exceed eight seconds. Will American Telecommunications be able to comply with this standard?

Done at Frankfort, Kentucky, this 1st day of February, 1994.

PUBLIC SERVICE COMMISSION


For the Commission

ATTEST:


Executive Director

APPENDIX A

APPENDIX TO AN ORDER OF THE KENTUCKY PUBLIC SERVICE COMMISSION IN CASE NO. 93-424 DATED February 1, 1994

Conditions of Service for the Provision of Operator Services Adopted from Commission Orders in Administrative Case No. 330, Orders Dated March 27, 1991 and May 3, 1991.

(1) Operator-assisted services shall be subject to rate regulation and rates shall not exceed AT&T Communications of the South Central States, Inc.'s ("AT&T") maximum approved rates. "Maximum approved rates" is defined to mean the rates approved by this Commission in AT&T's most recent rate proceeding for measured toll service applicable to operator-assisted calls, as well as the additional charges for operator assistance. Carriers are not permitted to include any other surcharges or to bill for uncompleted calls. Time-of-day discounts shall also be applicable. Carriers are also required to rate calls using the same basis that AT&T uses to rate calls, i.e., distance calculations based on points-of-call origination and termination, definitions of chargeable times, billing unit increments, rounding of fractional units, and minimum usages. When there is any change in AT&T's maximum approved rates, carriers shall file tariffs if necessary to comply with the requirements herein within 30 days of the effective date of AT&T's rate change.

(2) Except as otherwise indicated in this Order, non-dominant carriers shall be subject to regulation as delineated in the May 25, 1984 Order in Administrative Case No. 273 as well as any subsequent modifications to non-dominant carrier regulations. In the event of conflict, the terms of the instant Order shall take precedence, unless

a carrier is specifically relieved from compliance with any conditions contained herein.

(3) Operator service providers that provide service to traffic aggregators shall not allow access to the operator services of competing carriers to be blocked or intercepted. Blocking and interception prohibitions shall be included in tariffs and all contracts entered into with any traffic aggregator and shall state that violators will be subject to immediate termination of service after 20 days' notice to the owners of non-complying customer premises equipment.

(4) Traffic aggregator is defined to mean any person that, in the ordinary course of its operations, makes telephones available to the public or to transient users of its premises for intrastate telephone calls using a provider of operator services. Aggregators include hotels and motels, hospitals, universities, airports, gas stations, and non-local exchange carrier pay telephone owners. This definition includes the provision of all non-local exchange carrier pay telephones even if no compensation is paid to the owner of the pay telephone. The residential use of operator services is specifically excluded from this definition.

(5) Access to the local exchange carriers' operators shall not be blocked or otherwise intercepted by traffic aggregators. Specifically, all "0-" calls, that is, when an end-user dials zero without any following digits, shall be directed to the local exchange carrier operators. In equal access areas, "0+" intraLATA calls, that is, when an end-user dials zero and then dials the digits of the called telephone number, shall not be intercepted or blocked. In

non-equal access areas, it is prohibited to block or intercept "0-" calls; however, it is permissible to intercept "0+" calls. Blocking and interception prohibitions shall be included in tariffs and all contracts entered into with any traffic aggregator and shall state that violators will be subject to immediate termination of service after 20 days' notice to the owners of non-complying customer premises equipment.

(6) Carriers shall not be required to provide access codes of competitors. Each carrier should advise its own customers as to the appropriate 10XXX access code.

(7) Carriers shall provide tent cards and stickers to traffic aggregators to be placed near or on telephone equipment used to access their services and shall include provisions in tariffs and contracts entered into with any traffic aggregator that subject violators to immediate termination of service after 20 days' notice to the owners of non-complying customer premises equipment.

(8) Operators shall identify the carrier at least once during every call before any charges are incurred.

(9) Operators shall provide an indication of the carrier's rates to any caller upon request.

(10) Carriers shall not accept calling cards for billing purposes if they are unable to validate the card.